

STARLET ARCHITECTURAL MODULAR LED LIGHTING

5-Year Limited Manufacturer's Warranty & 30-Day Aesthetic Guarantee

Effective Date: July 2026 **Issuer:** SunSpark Corp. (Manufacturer) **Applicable Product Line:** Starlet Architectural Modular LED Lighting

This Limited Warranty is provided by SunSpark Corp. ("Manufacturer") to the original end-user purchaser ("Purchaser") of the Starlet Architectural Modular LED Lighting system. This warranty is strictly limited to products purchased directly from SunSpark Corp. or an authorized distributor and installed within the United States.

1. COVERAGE A: Core Technology (5-Year Limited Warranty)

Applicable Models: Starlet AP1 and Starlet RP1 Light Engines

SunSpark Corp. warrants that the Core Technology (LED Light Engines, integral LED arrays, and internal drivers) will be free from defects in material and workmanship for a period of **FIVE (5) YEARS** from the original date of purchase.

During the warranty period, SunSpark Corp. will, at its sole discretion, repair, replace, or provide a prorated credit for any Core Technology product that fails to operate under normal commercial or residential use.

Core Technology Warranty Parameters:

- **LED Lumen Maintenance:** LED products are considered defective only if 15% or more of the individual light-emitting diodes fail to illuminate, or if the overall light output degrades by more than 30% (L70 standard) within the warranty period.
- **Driver Failure:** Complete failure of the onboard TRIAC driver under normal operating conditions and voltages is fully covered.

2. COVERAGE B: Aesthetic Components (30-Day Aesthetic Guarantee)

Applicable Models: All Starlet Trims, Pendants, and Surface-Mount Attachments (e.g., DRACO, SATURN, JUPITER, PLUTO, OSIRIS, TOPOPOLIS, WHIRLPOOL, ERIS).

Because aesthetic trims and pendants are subject to jobsite handling, environmental exposure, and physical contact, SunSpark Corp. provides a **THIRTY (30) DAY Aesthetic Guarantee** from the date of purchase.

SunSpark Corp. warrants that these components will be free from manufacturing blemishes, paint defects, and structural irregularities out of the box.

- *Note to Contractors:* It is the responsibility of the installer to inspect all aesthetic trims upon unpacking. Scratches, dents, or finish degradation occurring after installation or caused by improper jobsite handling are strictly excluded from coverage.

3. EXCLUSIONS & LIMITATIONS OF LIABILITY

This Limited Warranty is strictly voided if the product is subject to any of the following conditions:

- **Improper Installation:** Failure to install the product in strict accordance with the National Electrical Code (NEC), applicable local building codes, and the provided SunSpark Corp. installation instructions. Installation must be performed by a licensed electrician.
- **Incompatible Dimming Systems:** Use of the AP1 or RP1 120V Light Engines with incompatible dimming protocols, specifically 0-10V, Electronic Low Voltage (ELV), or Reverse Phase dimmers (as outlined in the *Starlet Dimmer Compatibility Statement*).
- **Environmental Abuse:** Installation in extreme environments, including but not limited to areas with high corrosive vapors, direct exposure to weather (unless expressly rated for wet locations), or ambient operating temperatures exceeding the limits stated on the product specification sheet.
- **Modification and Alteration:** Any unauthorized field modification, rewiring, or attempt to disassemble the sealed AP1 or RP1 Light Engine housing.
- **Acts of God & Power Surges:** Failure caused by lightning, power surges, utility grid fluctuations, fires, floods, or other natural disasters.
- **Normal Wear and Tear:** Natural aging of finishes, plastics, or metals over time.

4. LIMITATION OF DAMAGES

SunSpark Corp.'s liability under this warranty is expressly limited to the replacement or repair of the defective product.

Under no circumstances shall SunSpark Corp. be held liable for any incidental, consequential, special, or indirect damages. This includes, but is not limited to:

- Labor costs for removing or reinstalling defective fixtures.
- Equipment rental (e.g., scaffolding, scissor lifts) required for replacement.
- Loss of anticipated revenue, profits, or property damage arising from the failure of the product.

5. WARRANTY CLAIM PROCESS (RMA)

To initiate a claim under this Limited Warranty, the Purchaser must contact SunSpark Corp. within thirty (30) days of discovering the defect.

1. **Documentation Request:** The Purchaser must provide proof of original purchase (invoice or sales receipt), the exact model number, and photographic or video evidence demonstrating the failure.
2. **RMA Issuance:** If the claim is deemed valid, SunSpark Corp. will issue a Return Merchandise Authorization (RMA) number.
3. **Return/Replacement:** Defective products must be returned to the SunSpark Corp. facility. For local contractors, defective units may be exchanged at the designated Will-Call facility upon RMA approval.

SunSpark Corp. reserves the right to examine all returned products to determine the cause of failure and to verify that the product was operated in accordance with the specified parameters.

Governing Law This Limited Warranty shall be governed by and construed in accordance with the laws of the State of California, without giving effect to any conflict of law principles.